**Traverse Bay Internal Medicine**

is now offering our patients easy

and private access to their medical information online, so you can view your personal health record whenever and wherever you have access to the Internet!

Gain access to your private health information and receive periodic updates and reminders from your doctor on your personal e-mail address!

Communication through the Patient Portal is safe, secure and HIPAA-compliant. Your health information is protected!

http://www.eclinicalworks.com/products-patient-portal.htm

**Here’s what you can do with the Patient Portal:**

**Appointments**
Book and keep track of appointments

** Lab Results** Access and view lab results

** Medication**
Request prescription refills

** Medical Records**
View your personal health record

** Education**
Receive educational materials

** Messages**
Send & receive messages from staff

** Reminders**
Receive health reminders

** Billing**

View & pay billing statements

** Demographic Information**
Update demographic information

** Referrals**
View & request referrals

**How do I become**

**“Web-Enabled?”**

To gain access to our secure server on Patient Portal and become web-enabled, simply sign up by providing us with a personal (non-work) e-mail address.

Your email is used simply to notify you when a message is sent to, or new medical information is available on, your portal.

You will be able to securely log in with your username and password, and gain access to your personal health record and other helpful features from any computer or smartphone with an Internet connection!

**To get to the Patient Portal:**

* **Log in to the TBIM website at** [**www.traversebayim.com**](http://www.traversebayim.com)
* **Click on the Patient Portal link at the top of the page**
* **Enter the following User ID and Temporary Password**

**Your User ID is:**

**Your Temporary Password is:**

* **Read and accept the security agreement**
* **CHANGE YOUR PASSWORD**
* **Set up your security questions**

**Remember:**

* **The Patient Portal is NOT for medical emergencies. If you are having a medical emergency, please:**

**Call 911 or**

**Contact us @ 231-486-5516**

**(during business hours) or**

**Call the Munson operator**

**(231-933-5000) to page the TBIM physician on-call (after business hours)**

* **Keep your User ID and Password in a safe place. Only share it with people you trust to see your protected health information**
* **If you lose your Patient Portal User ID or password, or feel your account has been improperly accessed, contact us immediately! We will help you reset your access credentials to protect your information.**

**WELCOME**

**To the**

**Traverse Bay Internal Medicine**

**Patient**

**Portal**

 **Traverse Bay Internal Medicine**4977 Skyview Court
Traverse City, MI 49684

 [www.traversebayim.com](http://www.traversebayim.com)

231-486-5516